



### **Highland Ayurveda Ltd. Privacy Policy**

*At Highland Ayurveda, we receive, collect, and store any information you enter on our website or provide to us in any other way in order to provide services to you.*

*We collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.*

*We collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information, purchase and booking history. We may use software tools to measure your interaction with the website in order to improve website response.*

*When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address, and email address.*

*We collect such Non-personal and Personal Information for the following purposes:*

- 1. To provide and operate the Services*
- 2. To be able to contact our patients and contacts with general or personalised service-related notices, wellness information and promotional messages*
- 3. To comply with any applicable laws and regulations.*
- 4. Highland Ayurveda Ltd. is hosted on the Wix.com platform, that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall*
- 5. All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information*
- 6. We may contact you to notify you regarding your account, to troubleshoot problems, to resolve a dispute, to collect payments, for your opinions via surveys, to send updates about our services, or as necessary to provide our services. We may contact you via email, telephone, text, and postal mail.*
- 7. During consultations information is documented and stored securely and only used specifically for the purpose of providing services offered*
- 8. If you don't want us to process your data anymore, or would like to access, correct, amend, or delete any personal data, please contact us at [tish@highlandayurveda.com](mailto:tish@highlandayurveda.com)*
- 9.*